

Södra BizTalk handles 70,000 messages every day



Södra's BizTalk is the communication hub between Södra's operational, financial and production systems. In total, more than 50 systems are connected and Södra BizTalk ensures that the systems sends and receives the right information in the right format."

We now have better opportunities to follow-up cost, functionality and get regular reports on how the integrations are operate and a routine for raising and resolving repeating defects."

The business challenge

Södra faced a challenge in managing their integration solution effectively. This was mainly because one of the most central parts of Södra's IT environment is that the group-wide integration solution (Södra BizTalk), based on Microsoft BizTalk Server needed additional functionalities while ensuring secure administration.

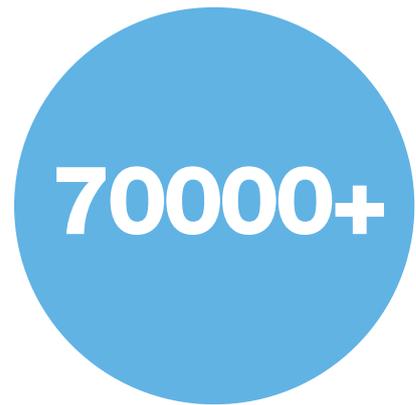
The Tieto solution

Imano/Tieto appointed a dedicated team that would work to manage and further develop Södra's BizTalk. Tieto also accounts for different resources that perform specific measures, for example, adding new additional functionality. An agreement is signed that ensures accessibility, security and continuity for Södra's Biztalk.

- Markus Andersson
Administrative manager
at Södra.

Service features provided

- Each month, BizTalk handles approximately 1.6 million messages between Södras IT Systems.
- Handles almost 70 000 messages every day
- Improved functioning administration
- For Södra the structured administration set up handled by Tieto resulted in quick handling of errors, excellent overview and follow up.



message handled every day

Customer business challenge:

- Challenge in effectively managing integration solution

How Tieto helped:

- Imano/Tieto appointed a dedicated team that would work to manage and further develop Södra's BizTalk.

What customer achieved:

- Structured administration set-up resulting in quick handling of errors and follow-up

About the customer

Södra is Sweden's largest forest-owner association, with more than 50,000 forest owners as its members. Södra is also an international forest industry Group, with operations based on processing its members' forest products.

Want to know more?

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