Strategy driven IT Roadmap discovery

The Customer, a leading Finnish Retail company was facing challenges in creating an actionable IT roadmap. They were further struggling to define a roadmap with the undiscovered dependencies and overlapping functionalities of the existing project.

"We are impressed, the pace Tieto adapted our business strategy and made complex IT related matters easy to manage. Now we really understand and are able to communicate our business strategy affect to IT organization."

The business challenge

The customer was facing major difficulty in realizing the new company strategy into a concrete and actionable IT roadmap. The new strategy required re-evaluations of the customer's business model as they were not identified. The ongoing IT projects where behind schedule and struggling with undiscovered dependencies, unclear scope and overlapping functionalities.

The Tieto solution

As a part of the Tieto solution, a Business Model Canvas was created to visualize the new business strategy and to identify required capabilities. A target architecture was designed to build on these capabilities. An

IT development roadmap was created based on the gap analysis and the dependencies between projects were highlighted.

tieto

Service features provided

- Tool created to communicate business strategy impact to IT landscape
- Clearly defined IT development roadmap
- Re-scoping of ongoing and upcoming projects
- Avoid overlapping solution with solution reuse

"We gain savings on re-scoping and re-timing running projects because now the projects are focused on right things on right time."

"After the application services where identified we are able to promote reuse and avoid overlapping solutions

Source: Customer's CEO, VP, CIO and Chief EA

Customer business challenge

- Failure to realizing new company strategy into IT roadmap
- Struggling with dependencies within ongoing projects

How Tieto helped

- Created a Model Business canvas
- IT roadmap created based on gap analysis.

What customer achieved

- Clearly defined IT development roadmap
- Re-scoping of ongoing and upcoming projects

About Customer

- Finnish Retail company

Want to know more?

Ari Hirvonen
Head of Business Development, Business and IT Transformation

ari.hirvonen@tieto.com

Ragnar Malmborg
Lead Consultant, IT and Digital Strategy

Telephone: +46 707551644

tieto